

Skills:

- Web Design
- HTML, CSS & JS
- Programming with C#
- Graphic Design
- Adobe Creative Suite
- Photography
- Video Editing
- Research and Development
- Positive Client Engagement and Support
- Time Management
- Attention to Detail
- Natural Problem Solver
- Willingness to Learn

Interests:

- Creative Writing
- Arts and Crafts
- Dungeons and Dragons

Awards:

- 2023 Certificate of Appreciation for Outstanding Customer Service
- 2023 FUJIFILM Certified
- 2021 Nikon IRIS Awards, Received Silver



Profile:

My name is Shannen Collins. I am a web developer and graphic designer in search of a position where I can expand my skills and put my current knowledge to good use. I have completed my Bachelor of Creative Media degree, which involved several community projects, and I previously worked at Harvey Norman as a PhotoCentre Operator. I have returned to study, this time with the Diploma of IT Tech Support to learn more about web, programming and IT in general.

Education:

Diploma of IT Tech Support, UCOL, Palmerston North 2024 - 2025 (In Progress)

Bachelor of Creative Media, UCOL, Palmerston North

2019 - 2021 (Completed)

Experience:

PhotoCentre Operator, Harvey Norman, Palmerston North

2022 - 2025

As the PhotoCentre Operator, I worked in a fast-paced environment, where I not only managed the printer, but also assisted customers with using the kiosks, did regular cashier duties, problem solved any technical issues that arose and provided more time consuming services like scanning, canvases, posters and photo restoration using Adobe Photoshop.

Industry Immersion, Bachelor of Creative Media, UCOL, Palmerston North 2020 - 2021

For my Bachelor of Creative Media qualification, I did a year and a half of industry projects for the community. This included making informative posters for the Manawatū Community Law Centre, designing posters and doing video editing for the Palmerston North City Council and creating unique designs for a cultural wedding that represented the main couple.

Contacts:



Email — Preferred Contact shannencollins.nz@gmail.com



Phone Number 027 882 3010



Design Website / Portfolio shannen-collins.wixsite.com/creative



LinkedIn Profile www.linkedin.com/in/shannen-collins/